



February 5, 2024

We are pleased to announce an exciting new partnership with Graphic Imaging Systems (GIS). Effective March 1, 2024, Graphic Imaging Systems will be the exclusive distributor of our products in the United States. GIS will also utilize their current relationships with some of the largest and most reputable wide-format and digital dealers in the country to create an Authorized Servicing Dealer network for our products. These authorized dealers will provide improved service response through their local service teams and face-to-face interactions to improve customer service. Both Besprinter and GIS view these as important benefits to support our customers. Besprinter's technical team will still be involved in service support and any escalation if needed and there will be no interruption in your existing service.

In the next week, you will receive a welcome letter from GIS. This letter will contain instructions to set up your account, contacts for ordering supplies and service, and a request to provide the same credit card or ACH information currently on file with Besprinter. GIS will handle your supply orders as of March 1, 2024, and we can assure you that there will be no interruption in your delivery. Besprinter will transition service responsibilities to GIS over time once the dealer network is complete and trained to support you on a local level.

Should you have any questions or concerns please contact us using the information below.

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